

hswaw - Bugless #15

redmine: configure emails

02/08/2021 07:56 PM - q3k

Status:	Assigned	
Priority:	High	
Assignee:	q3k	
Category:	hscloud	
Description		
I want to be able to receive issue updates on my inbox, and also maybe even reply to them there.		

History

#1 - 02/09/2021 09:08 AM - informatic

- Status changed from Assigned to Resolved

<https://gerit.hackerspace.pl/c/hscloud/+744> thank you ruby

#2 - 02/09/2021 12:33 PM - q3k

- Status changed from Resolved to New

- Assignee deleted (informatic)

Reopening: it doesn't seem like I can reply to issues via email? The emails have a reply-to set to the issue update author, so replying just replies to that single author.

This is not the behaviour I expected: instead, replies should go to redmine, and redmine should read received emails and update the issue with a comment accordingly. Is this doable?

#3 - 02/09/2021 12:33 PM - q3k

- Status changed from New to Assigned

- Assignee set to informatic

#4 - 02/09/2021 01:10 PM - informatic

Yeah. Taking a quick look at redmine docs it seems to be doable, just needs some integration on our mailserverside. I'll try to get this working tonight or later this week.

#5 - 02/09/2021 07:36 PM - informatic

In theory, you should now be able to quickly reply to notification messages received on an issue. Unfortunately, it seems to throw full message into the comment by default, and there's only an option to truncate messages after a line / regex match.

It's also possible to file a new issue into the project, but "Project: project-name" line needs to be added into the message, unless we specify some default value for that.

#6 - 02/21/2021 10:38 AM - informatic

- Assignee changed from informatic to q3k

#7 - 07/04/2022 01:08 PM - q3k

- Category set to hscloud